aidacare™
HEALTHCARE EQUIPMENT

NOVA STANDING LIFTER

USER MANUAL



Congratulations and thank you for choosing an Aidacare Nova Standing Lifter.

This product has been designed to offer maximum safety for the user and reduced manual handling for the carer.

Aidacare standing lifters are for Indoor use only.



IMPORTANT: Do not use the Aidacare Nova Standing Lifter without having first read this user manual



This product Features the UKCA mark, in compliance with Part II UK MDR 2002 (as amended) Class 1.



This product features the CE mark, in compliance with the Medical Devices Regulation 2002 (as amended) Class 1, and the Medical Device Regulation 2017/745

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Due care has been taken to ensure all the information contained in this user manual is correct at the time of printing. All measurements, pictures, colours, and weight capacities are to be used as a guide only. We reserve the right to modify the design or appearance of any product displayed in this user manual without prior notice.

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1. SYMBOLS USED IN THIS MANUAL

The symbols below are used throughout this user manual and on the product to identify warnings and important information. It is very important for you to read them and understand them completely.



WARNING! Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage or malfunction. On the product, this icon is represented as a black symbol on a white triangle with a black border.

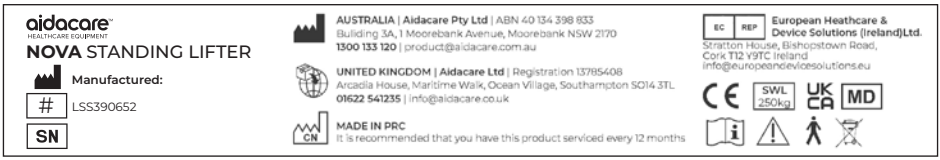


ALWAYS! These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white infinity symbol on a black dot with a white border.



DO NOT! These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol with a black circle and black slash.

2. SYMBOLS USED ON THE PRODUCT



Please note: Sticker is sample only and not to scale

# Product Code	UK CA UKCA Mark
SN Serial Number	SWL 250KG Safe Working Load
Manufacturer	Read User Manual
Importer	Caution
CN Country of Manufacture	MD Medical Device
CE CE Mark	EC REP Authorised Representative in EU
Type B as per IEC60601-1	Includes Electronics components and shouldn't be mixed with General household waste

3. OVERVIEW

The **Aidacare Nova Standing Lifter** is an ergonomically designed mobile standing lifter with a generous safe working load (SWL) of 250kg / 39st.

This mobile standing lifter is ideally suited as a familiar and reliable solution for institutional and aged care environments.

The Aidacare Nova Standing Lifter allows patients to be transferred from sitting to standing and vice versa with comfort and safety.

The proven bull horn shape yoke offers versatility in patient grip points and 2 sling attachment styles to meet various user and carer needs. The height and adjustable knee pads offer lower leg comfort and security during the lift.

Our range of patient handling solutions feature industry leading TiMotion electronics and have been designed and tested to comply with ISO 10535:2024.

4. SAFETY PRECAUTIONS & WARNINGS

SAFETY CONSIDERATIONS



ALWAYS ensure that attendants have read this guide before operating this lifter.



ALWAYS use slings that are assessed and considered suitable by a trained healthcare professional.



ALWAYS ensure the area around the lifter and patient is clear of obstructions.



ALWAYS minimise the distance over which the patient is being transferred by positioning support surfaces as close as possible.



DO NOT operate the lifter without training in the safe operation of lifters and slings. **IF IN DOUBT DO NOT USE**.



DO NOT use the lifter where any doubt exists regarding the safety of the standing lifter including but not limited to wear or damage with particular importance to be placed on the yoke and lifter sling attachment points.



DO NOT use the lifter with slings showing any signs of wear or damage, including fraying.



DO NOT exceed the 250kg / 39st safe working load of the Aidacare Nova Standing Lifter.



DO NOT use the lifter as a means of transportation over distances in excess of 3 metres. It is not designed as a transportation device.



DO NOT use the lifter if any damage, fault, or abnormal operation is identified. Refer to ‘Withdrawal from Service’ criteria in the Care & Maintenance section.

INCIDENT REPORTING



WARNING! Any incident, malfunction, or near-miss involving the lifter must be reported immediately to the equipment owner, facility manager or authorised Aidacare representative.

Incidents requiring reporting include, but are not limited to:

- Patient falls or slips during lifting or transfer
- Sling detachment or incorrect sling engagement
- Unexpected descent or uncontrolled boom movement
- Failure of pre-use safety checks
- Activation of emergency lowering functions during use
- Electrical faults or charging failures
- Overload events or suspected overload
- Unusual noises, instability, or abnormal equipment operation
- Any event resulting in injury or potential injury to the patient or carer

Remove the lifter from service until the equipment has been inspected and declared safe for continued use.

BATTERY & CHARGER SAFETY WARNINGS



WARNING! Immediately stop using the lifter, battery, or charger and disconnect from mains power if any of the following conditions are observed:

- Battery overheating or excessive heat
- Smoke, sparks, or unusual odours
- Swelling, cracking, or deformation of the battery casing
- Liquid leakage or signs of fluid ingress
- Damaged charger housing, plugs, or exposed wiring
- Abnormal charging behaviour or failure to charge correctly
- Evidence of burning, melting, or discolouration
- **DO NOT** attempt to open, repair, modify, or continue using damaged batteries or chargers.
- Only use batteries and chargers approved by Aidacare for use with this lifter.
- Damaged electrical components must be replaced by an authorised service technician prior to further use.

5. INTENDED USE

The Aidacare Nova Standing Lifter has been designed to stand and transfer human patients with the assistance of one carer or attendant. This product is suitable for indoor areas only and it should **NEVER** be used outdoors.

All Aidacare standing lifters should **ONLY** be used with Aidacare approved patient slings, which have been chosen and assessed by a competent trained health professional. For a complete list of all compliant lifting slings please contact Aidacare.

WARNING

IMPORTANT – only approved slings and accessories are compatible with this lifter. If you are unsure please contact Aidacare.

The correct and appropriate use of the Aidacare Nova Standing Lifter reduces the risks associated with manual patient handling. The lifting and transferring of patients should always be assessed and planned by a trained health professional.

This lifter is designed for indoor use **ONLY** and should **NOT** be used outdoor under any circumstances.



This is the direction of travel for which this standing lifter has been designed.

How to Use Correctly:

The boom of the lifter is designed to be lifted only by an electric actuator.

Aidacare Lifters and Standing Lifters do not pull downwards during lowering.

This safety spline feature is designed to avoid entrapment and crush injuries.

This safety feature means that it is physically possible to raise the lifter boom by hand on some models.

DO NOT raise the lifter boom by hand or any other means except under direct drive from the electric actuator fitted to the lifter.

Raising the boom can cause it to become stuck in an elevated position. Under load this can result in the patient to free fall and risks catastrophic injury to the patient and/or carer.

ALWAYS use the handset or control unit buttons to raise and lower the boom of the lifter. This will ensure correct and safe functioning at all times.



WARNING

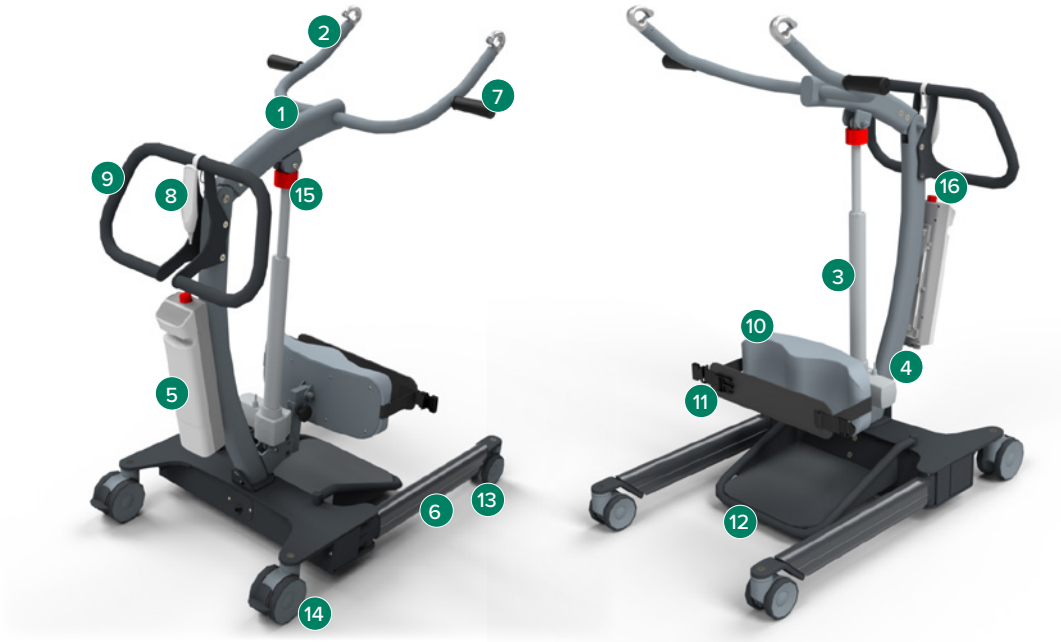
WARNING: DO NOT manually lift the boom of lifters.

6. PRODUCT FEATURES




Patient grab handles
Ergonomic curved handset that easily fits in the hand
250kg
Safe working load
Emergency stop
Nova standing lifter uses TiMotion electronics
Lead-acid battery and external battery charger comes as standard.
Electric Leg spread function

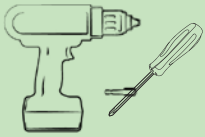
7. PARTS GLOSSARY



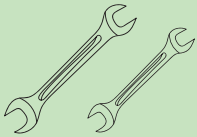
1	Boom	9	Push handle
2	Sling bar / yoke	10	Adjustable knee pads
3	Lift actuator	11	Neoprene calf strap
4	Mast	12	Foot platform
5	Battery	13	Front castors 100mm
6	Cover for lifter leg	14	Rear locking castors 125mm
7	Patient grab handle	15	Emergency lowering function
8	Handset	16	Emergency stop button

8. ASSEMBLY

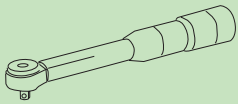
TOOLS REQUIRED



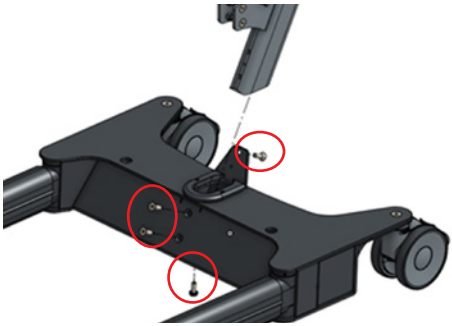
Impact driver or drill (5mm and 6mm allen key attachment)



17mm & 13mm spanner



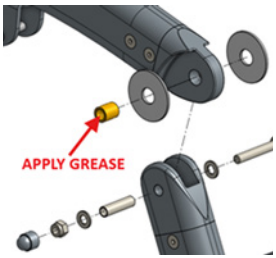
Torque wrench



1. Insert mast into base mount, carefully avoiding crushing the cables within. Loosely fit bolts first before tightening all bolts firmly.

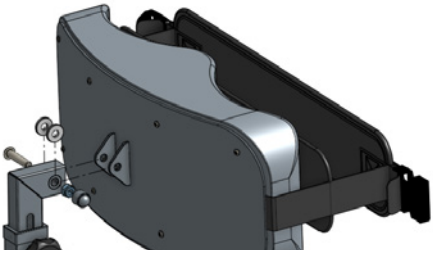
WARNING

Make sure all bolts have pre applied threadlocker





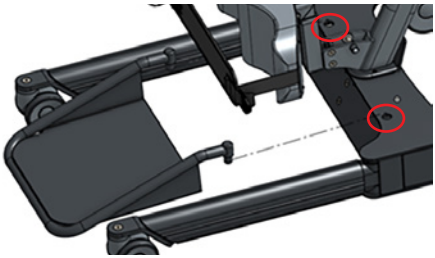
2. Apply grease to the hinge and assemble the boom to the mast as shown. Tighten bolt firmly and clean up excess grease.



3. Attach knee pad to the mast assembly as shown. Tighten bolt firmly until the knee pad can hold position at different angles.



4 Assemble the actuator to the lifter in the orientation shown. Tighten bolts firmly.



5 Hook the foot plate in place using the provided mounting holes in the base.



6 Mount the push handle onto the mast in the orientation shown and fasten 4x screws with a size 5 Allen key. Tighten all bolts firmly.

7 Run the lifter through all functions to ensure everything works as intended.

8.1 HANDSET SETUP

1. Find handset packed in with the battery charger.



2. Do not cut the loosely fitted zip tie. Remove for use later.
3. Cable tie excess cable to the desired length and cut the excess cable tie length. The user can extend at any time.





4. Connect handset to the control box

5. Users who want access to the full length can loop cable through the push handle. (figure 5).

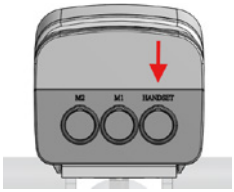




Figure 5

9. PRELIMINARY CHECKS

After charging the battery these checks should be completed prior to initially using the standing lifter:

- Check handset functionality is correct.
- Check to see that all indicator lights are functioning.
- Check that the emergency stop button causes the standing lifter to stop.
- Check emergency lowering function. Refer to page 15.
- Check that all leads are inserted, fastened and clear of the rear castors.

10. STANDING LIFTER OPERATION

10.1 HANDSET



1 Raise / Lower Function Buttons

Press to move the standing lifter up and down. Release to stop movement. Always ensure the environment is free of obstacles that may impede movement.

2 Leg Spread Function Buttons

Press to open and close the standing lifter's legs. Release to stop movement. This allows you to fit the standing lifter around furniture, such as chairs. Always ensure the environment is free of obstacles that may impede movement. Beware of obstacles at all times to ensure boom and legs can move freely.

3 Battery Charge Indicators

Battery charge indicators will flash when battery reaches maximum recommended discharge of 18 volts while the standing lifter is under load.

4 Overload Indicator

A full load test should be completed at least every 12 months by an Aidacare service technician. Contact your Aidacare dealer to arrange a service.

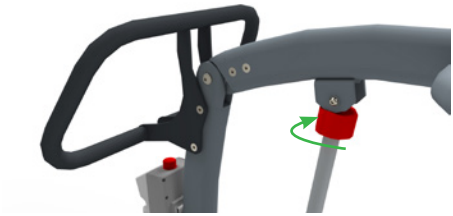
5 Service Indicator

This will illuminate to show that a service is required. As a minimum, a full service and load test should be completed every 12 months to maintain warranty.

WARNING

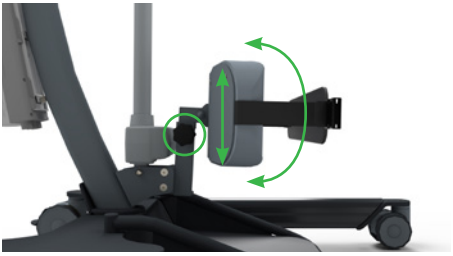
WARNING: Continued use of this equipment without conducting regular inspection or servicing will seriously compromise the carer and patients safety.

10.2 EMERGENCY LOWERING



To activate the emergency lowering twist the red ring in a clockwise direction at the end of the actuator. This allows the patient to be manually lowered in the event of a fault in the lifter or discharged batteries.

10.3 KNEEPAD ADJUSTMENT



Adjust kneepad height by loosening hand wheel bolt on upright post. Set to desired height and fasten back in place.

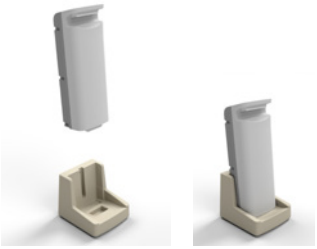
Angle of knee pad can be manually adjusted.

10.4 CHARGING THE BATTERY



The Aidacare Nova Standing Lifter is supplied with a charging cradle and is compatible with standard AU and UK power outlets.

Remove the battery by lifting the lever on the front of the battery to unlock. Pull out the battery and lift away to remove.



To charge, sit the removable battery on the cradle.



When charging refer to the indicator light on the power pack.

Amber - charging

Green - fully charged

10.5 CHARGING DO'S AND DON'TS

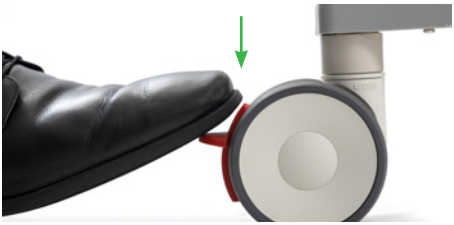
ALWAYS charge the battery whenever possible, to maximise battery life. Allowing batteries to fully discharge can reduce the useful life of a battery.

NEVER allow the battery to fully discharge before recharging. Allowing batteries to fully discharge can reduce the useful life of a battery.

ALWAYS inspect all cables particularly the mains power cable on the charger for any damage; replace if any signs of damage or wear are visible.

ALWAYS clean the actuators, control box, charger, battery and handset at regular intervals to remove dust/dirt. Use house hold detergents to clean the plastic housing only.

10.6 CASTORS

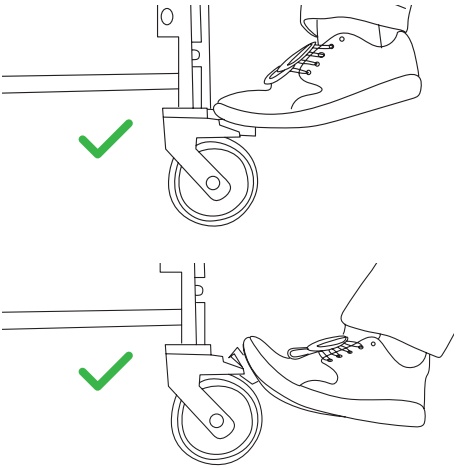


To **engage the castor brake** place your foot on the brake pedal and apply sufficient downward force to move it into the lock position.

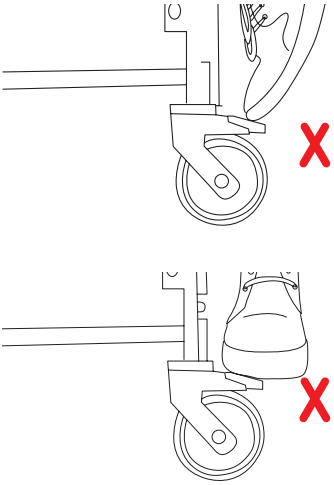


To **disengage the castor brake** simply place the point of your toe underneath the brake pedal and lift-up.

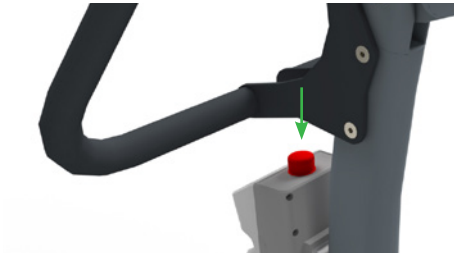
SAFE USE



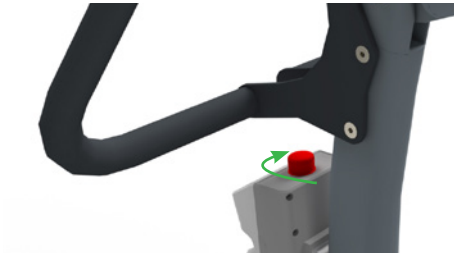
UNSAFE USE



10.7 EMERGENCY STOP



To engage the emergency stop press the red button located on the control unit until it sits flush and remains in position.



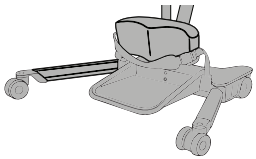
To disengage the emergency stop function twist the red button clockwise until it pops out

11. STANDING LIFTER (SIT-TO-STAND HOISTS) SAFE OPERATION INSTRUCTIONS

All lifter operators should be trained in safe manual handling and be familiar with the correct use of the lifter and sling before assisting with a transfer. Each user should be assessed by a suitably qualified health professional to ensure the appropriate sling and transfer method are selected, and the lift process should be clearly explained with the user's consent obtained to support comfort, confidence, and cooperation. It is strongly recommended that transfers should be performed with the assistance of two carers to enhance safety.

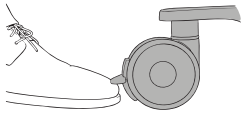
Standing lifters are designed to assist a user who can actively participate and bear some weight through their lower limbs to transfer between seated and standing positions (e.g. chair to toilet, bed to chair).

WARNINGS



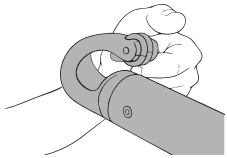
WARNING

Lifter legs
Opening the legs prior to lifting or lowering increases the base of support and maximises stability.



WARNING

Brakes
Lifter brakes should be **OFF** when the user is being lifted and lowered by the hoist.



WARNING

User's hand placement
Ensure the operators and users fingers and hands are away from the loops, hooks, pins, and clips as these are all potential pinch points.

WARNING

Safe Working Load (SWL)
Never exceed the SWL of the lifter or sling.

WARNING

Supervision
Never leave a user unattended while supported by the lifter.

PRE-USE CHECKS

Risk assessment: Confirm that the task, environment, and user are suitable for the transfer.

Inspect lifter: No loose, missing, or damaged parts. Check that the castors move freely and that the brakes engage and release. Check that the battery is adequately charged, the emergency stop is working, and the handset is functioning. Confirm safe working load of the lifter.

Inspect sling: Check for damage. Review information labeling to confirm safe working load, type, size, and material. Ensure the sling is compatible with the lifter.

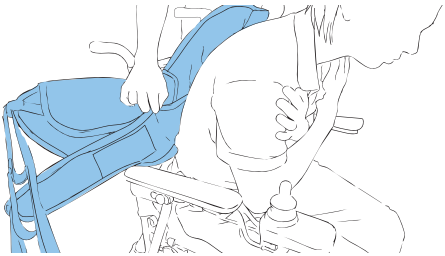
STEP 1 Positioning the User

The user should start from a seated position. If they are able to do so, ask the user to lean forward or assist them to do so using appropriate manual handling techniques.

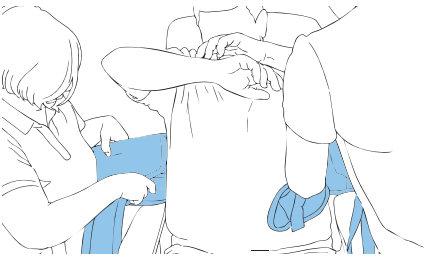


STEP 2 Sling Application

Position the sling down behind the user's back until the underarm pads are just below the armpits.

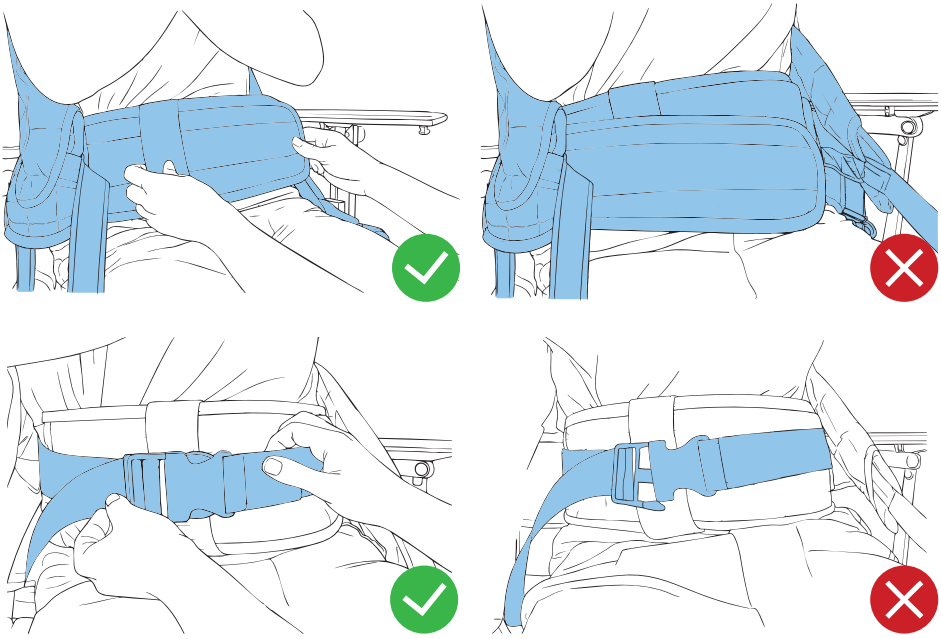


Pull the waist belt and strap loops or clips through under the user's arms.



Ensure that the sling is centrally aligned and strap length is the same on both sides.

Fasten the velcro first, firm around the user's waist, and then further secure it with the buckle. It should be firm but not tight around the user's waist.



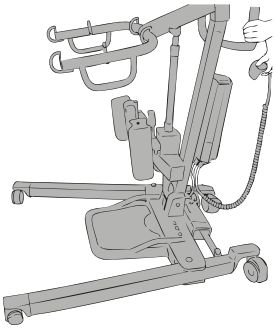
NOTE: For comprehensive instructions on sling application, refer to the user manual for the specific sling model being used.

STEP 3 Bring the lifter into position

Open the lifter legs to maximise stability, if applicable.

Lower the boom and move the lifter in front of the user so that it is at chest level, or low enough so that the sling loops or clips can easily be attached to the yoke hooks or clip sling bar pins.

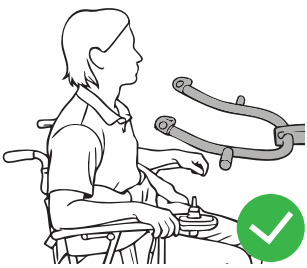




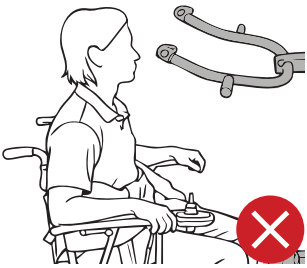
WARNING

WARNING! Take care to ensure the sling bar does not come into contact with the user's face or body causing incidental harm.

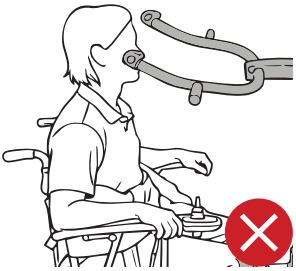
NOTE: It may be helpful to use the functions of the adjustable bed, recliner, or similar to make attaching the sling easier. However, care must be taken to ensure equipment is not adjusted when the standing lifter yoke/clip boom frame is close to the user as this could result in accidental contact and potential injury.



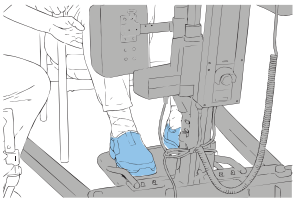
Correct position for yoke or clip boom frame at chest height



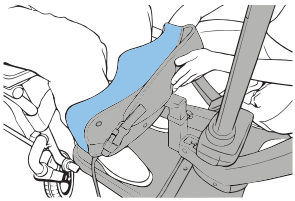
Incorrect position of yoke or clip boom

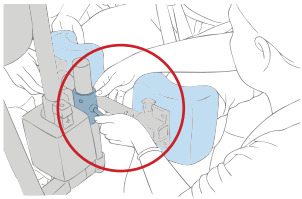


Yoke or clip boom too close or in contact with the user



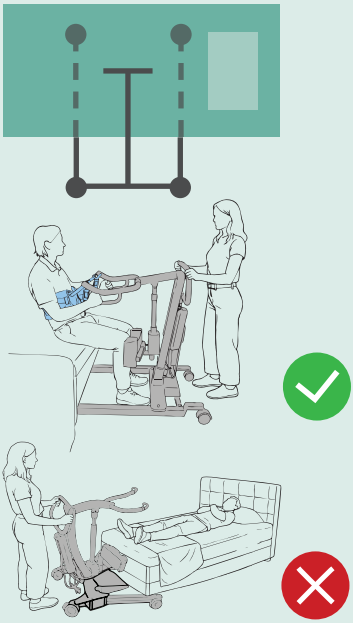
Ask the user to lift their feet onto the footplate or assist them to do so.



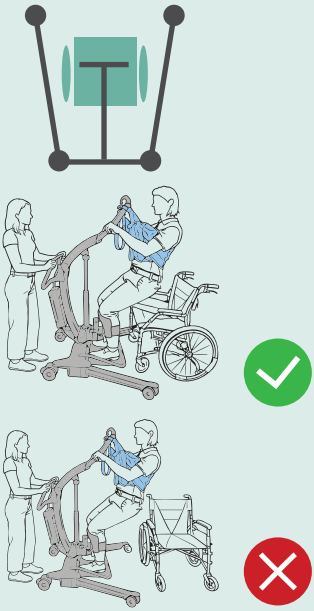


Adjust the knee pads. The top of the knee pad should rest just below the user's kneecap.

Beds



Wheelchairs

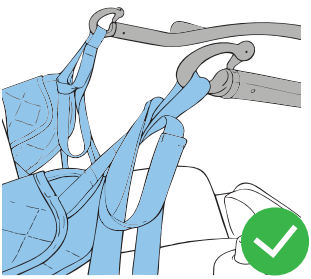


STEP 4 Attaching the Sling

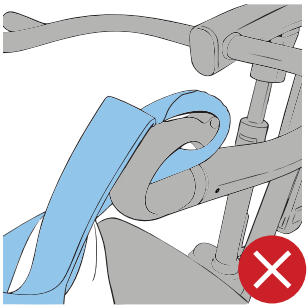
Attach the sling to the yoke/clip boom. Firmly pull on the sling to ensure correct engagement of the loops or clips.

NOTE: For slings with multiple connection points, position should be determined based on users size/height. Once connected, the sling straps should remain taut and allow the user to lean back into the sling slightly.

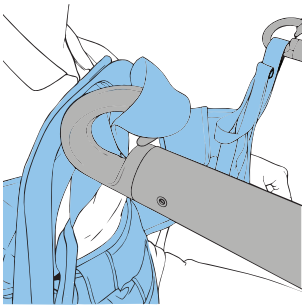
YOKE AND LOOP SLING

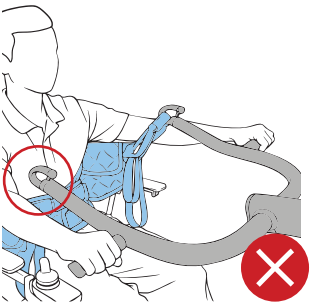


Loop hooks sitting taut in the yoke with the slings closed

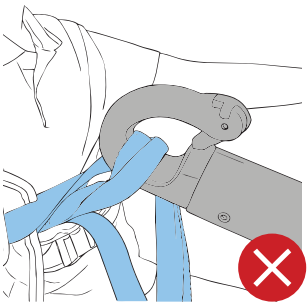


Loop sitting on top of the hook

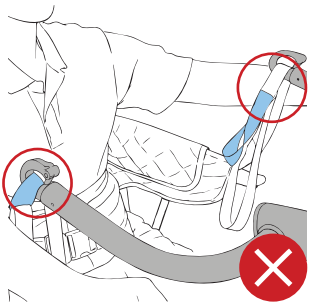




Only one loop connected

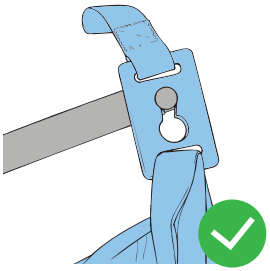


Twisted loops

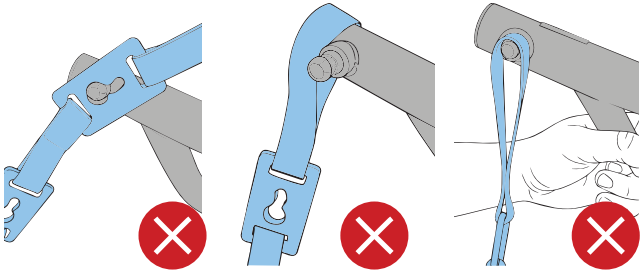


Loop length (loop colours) do not match

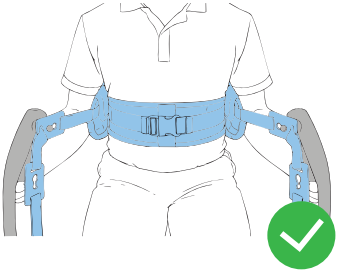
CLIP BOOM AND CLIP SLING



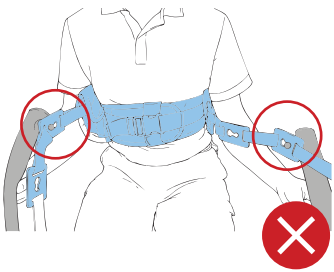
Clip sling securely attached onto pin



Clip sitting outside key hole mechanism and not locked into pin, OR using the loop part of the clip sling



Same clips attached on both sides



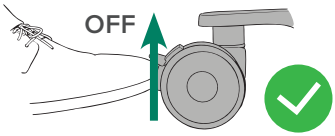
First clip connected on one side and second clip connected on the other

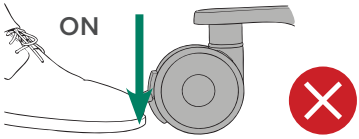


Only one clip connected

WARNING

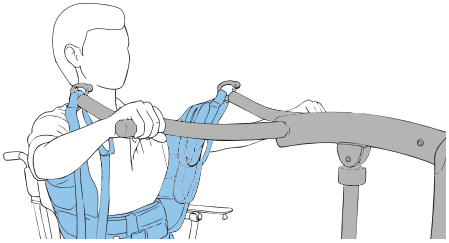
WARNING! Before commencing the lift, ensure the brakes are **OFF**.



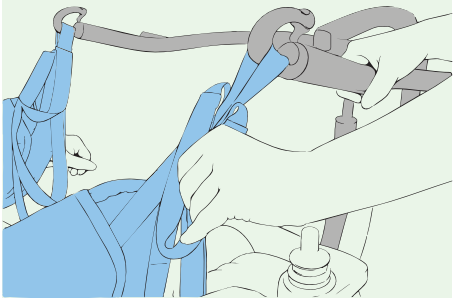


STEP 5 Checking the Sling

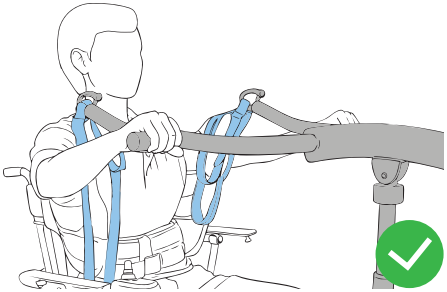
Ask the user to hold onto the handles. Slightly raise the boom until the sling straps are taut but before the user's bottom leaves the support surface underneath.



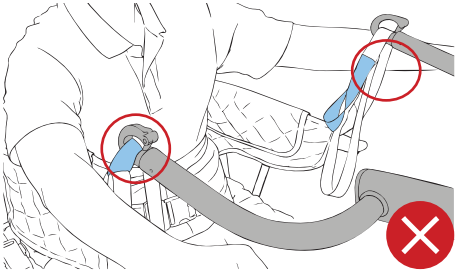
Then STOP and CHECK
straps before continuing.



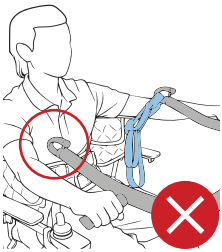
YOKE AND LOOP SLING



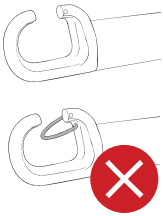
Straps are taut and loops are secure in hooks with clips closed. Ensure there are no twists in the loop straps



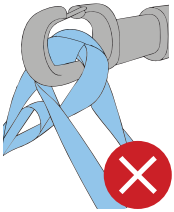
Sling loop colours do not match on both sides



Loop attached to one hook only



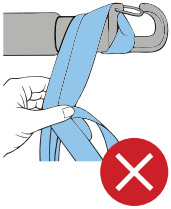
Clip missing or bent



Loop loose in hook

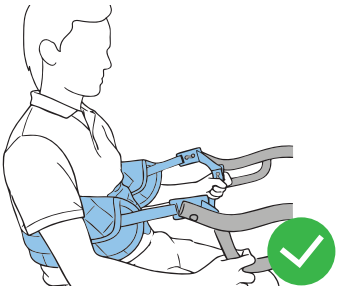


Loop on top of hook

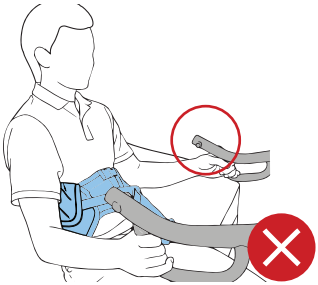


Loop doubled over, strap not taut

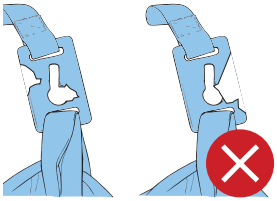
CLIP BOOM AND CLIP SLING



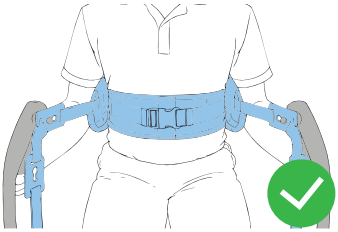
Both clips are securely attached to the clip boom pins and locked into the key hole position



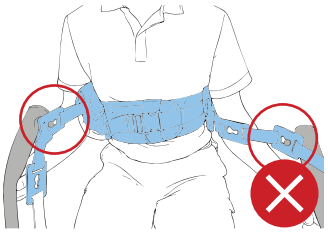
Only one clip attached



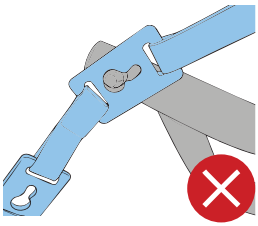
Clip cracked, broken or missing



Same clips attached on both sides



First clip connected on one side and second clip connected on the other



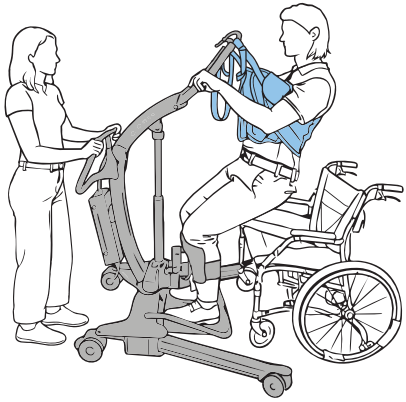
Clip over pin but not properly engaged

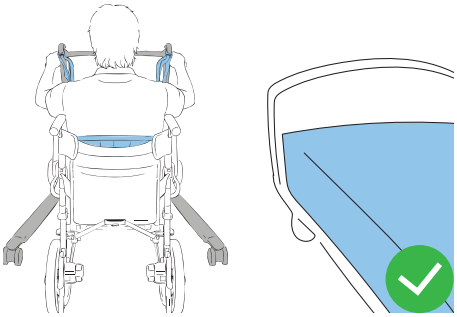
STEP 6 Carrying out the transfer

If the sling's loops or clips remain secure, the lift can be continued.

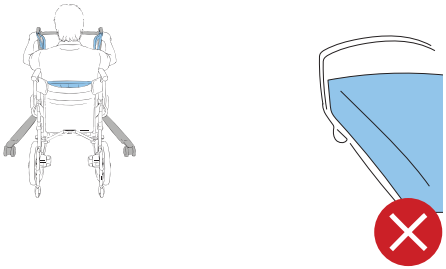
Encourage active effort, prompt the user to push through their legs as able.

NOTE: Always position the two support surfaces that the lift is taking place between as close together as possible. Remember this is a transfer tool, not a transport tool.





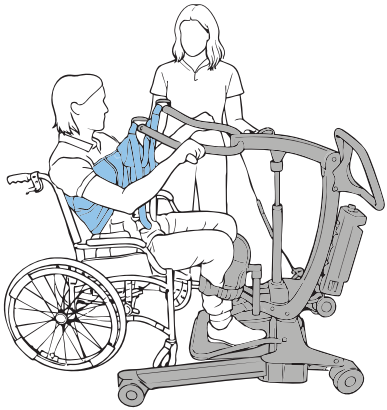
Two pieces of equipment side by side



Two pieces of equipment more than 3m apart

STEP 7 Lowering onto destination equipment

Once the user is upright, using appropriate manual handling techniques, manoeuvre the lifter to the piece of equipment being transferred to. Once positioned correctly, lower the user until they are fully supported on the destination surface.



WARNING

WARNING! The brakes of the equipment being transferred to should be **ON**. e.g. bed/wheelchair/commode.

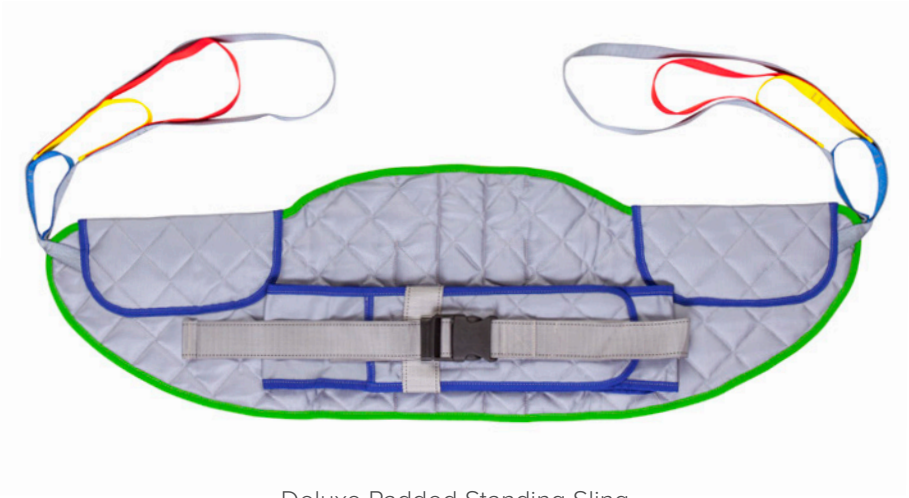
STEP 8 Sling and lifter removal

Lower the boom so that the sling straps are slack. Remove the sling from the yoke and move the lifter out of the way before removing the sling from the user.

12. SLING COMPATIBILITY

The Deluxe Padded Standing Sling has been developed to work seamlessly with the Aidacare range of standing lifters.

This standing lifter may also be suitable for use with other brands of slings.
To confirm if a sling is compatible with any of the Aidacare range of patient lifting systems contact Aidacare.



Deluxe Padded Standing Sling

13. CARE & MAINTENANCE

To prolong the working life of the standing lifter and for trouble free operation it is recommended that periodic inspections should be performed routinely by a person who is suitably qualified and well acquainted with the design, use and care of patient standing lifters.

If inspection reveals that the safety of the standing lifter is jeopardized in any way the standing lifter should be **IMMEDIATELY WITHDRAWN FROM SERVICE**, tagged as such and the owner notified.

COMMON CHECKS, MAINTENANCE AND CLEANING

- Check castors are fastened securely to the frame
- Castors should run and swivel smoothly – if hair or other fibres have built up within the castor this should be removed
- Check that the brakes on the rear castors function normally
- Clean surfaces with a pH neutral detergent – chlorine and phenol based detergents should not be used as these may damage standing lifter components
- All moving parts and pivot points should be checked for fatigue and lubricated if necessary
- All electrical components should be checked for normal function including battery and battery charger
- The actuator shaft should only be wiped with a cloth. **DO NOT** lubricate. Should you have any questions, contact Aidacare.

AS A MINIMUM, A FULL SERVICE AND LOAD TEST SHOULD BE COMPLETED EVERY 12 MONTHS TO MAINTAIN WARRANTY.

ELECTRICAL TEST & TAG – WHERE STANDING LIFTERS ARE IN USE IN A COMMERCIAL ENVIRONMENT THEN THE TESTING REGIME APPLIED SHOULD ALIGN WITH THE RISK ASSESSMENT MADE BY THE OWNER FOR SAFETY AND OTHER COMPLIANCE REQUIREMENTS.

TO MAINTAIN GLOBAL STANDARDS COMPLIANCE UNDER AS ISO 10535-2024, A FULL SWL TEST MUST BE COMPLETED EVERY 12 MONTHS.

WITHDRAWAL FROM SERVICE



WARNING! Immediately remove the lifter from service and isolate the equipment if any of the following conditions are identified:

- Cracked, bent, deformed, or damaged structural components
- Loose or missing fasteners, pins, hooks, or retaining devices
- Damaged, worn or failed yoke, spreader bar, or sling attachment points
- Failed, damaged, or ineffective brakes or castors
- Electrical faults, exposed wiring, or damaged connectors
- Failure of emergency stop or emergency lowering functions
- Unexpected boom movement or unintended descent
- Unusual noises, vibration, or abnormal operation
- Unreadable, missing or damaged safety labels or load ratings
- Evidence or suspicion of overload or misuse
- Damage caused by impact, corrosion, liquid ingress or improper storage



DO NOT use the lifter until it has been inspected and approved for use by an authorised Aidacare service technician.

14. COMPLIANCE

This standing lifter is manufactured in ISO compliant production facilities in PR China to strict quality control standards.

Aidacare standing lifters are manufactured and independently tested to the market relevant compliance standards.Labels on the standing lifter address compliance requirements and users should familiarise themselves with these prior to use.

15. WARRANTY & SERVICE

STANDER AND ELECTRONICS

Aidacare warrants its products to be free from defects in materials and workmanship under normal use and service and will within the period stated below, from the date of purchase, repair or replace without cost to the original customer, any part assembly or portion thereof which shall be returned to Aidacare and from OUR inspection shows to be defective.

- Standing Lifter Frame – 5 years
- Timotion Actuator and Timotion Controller – 3 years (excluding Battery Pack)
- Timotion Battery Pack & Handset – 12 month manufacturer's warranty subject to stringent fair wear and tear clauses (please contact AIDACARE for a copy of this information)

Warranty is contingent upon servicing being completed for the length of the warranty period.

AIDACARE cannot be held responsible for any personal injury, damage to the standing lifter or damage to property as a result of the improper or unsafe use of the product. No warranty claim shall apply where the product or any part thereof has been modified, varied, altered or damaged either accidentally or through improper or negligent use.

No warranty claim shall apply where the standing lifter is repaired or serviced by parties other than those accredited and or approved by Aidacare.

Warranty does not extend to items or components which may require replacement due to normal wear and tear (e.g. castors, plastic moulded components, foam padding (where fitted) and painted surfaces) for which AIDACARE nor its distributors can be held responsible.

BATTERIES

Batteries carry a limited warranty from the original manufacturer which is subject to a stringent wear and tear clause. Battery faults due to defect in original manufacture typically become apparent within the first two months of use.

Any gradual deterioration in performance after this period is typically associated with fair wear and tear, misuse and accidental damage, and as such is not covered by the Timotion manufacturer's warranty.

All warranties made are back-to-base warranties, meaning that any parts or whole standers requiring repair need to be returned to the nearest Aidacare service centre at the customer's expense – please contact Aidacare for a current list of service centre locations.

SPARE PARTS

Spare parts list available upon request from Aidacare.

CUSTOMISATION AND MODIFICATION

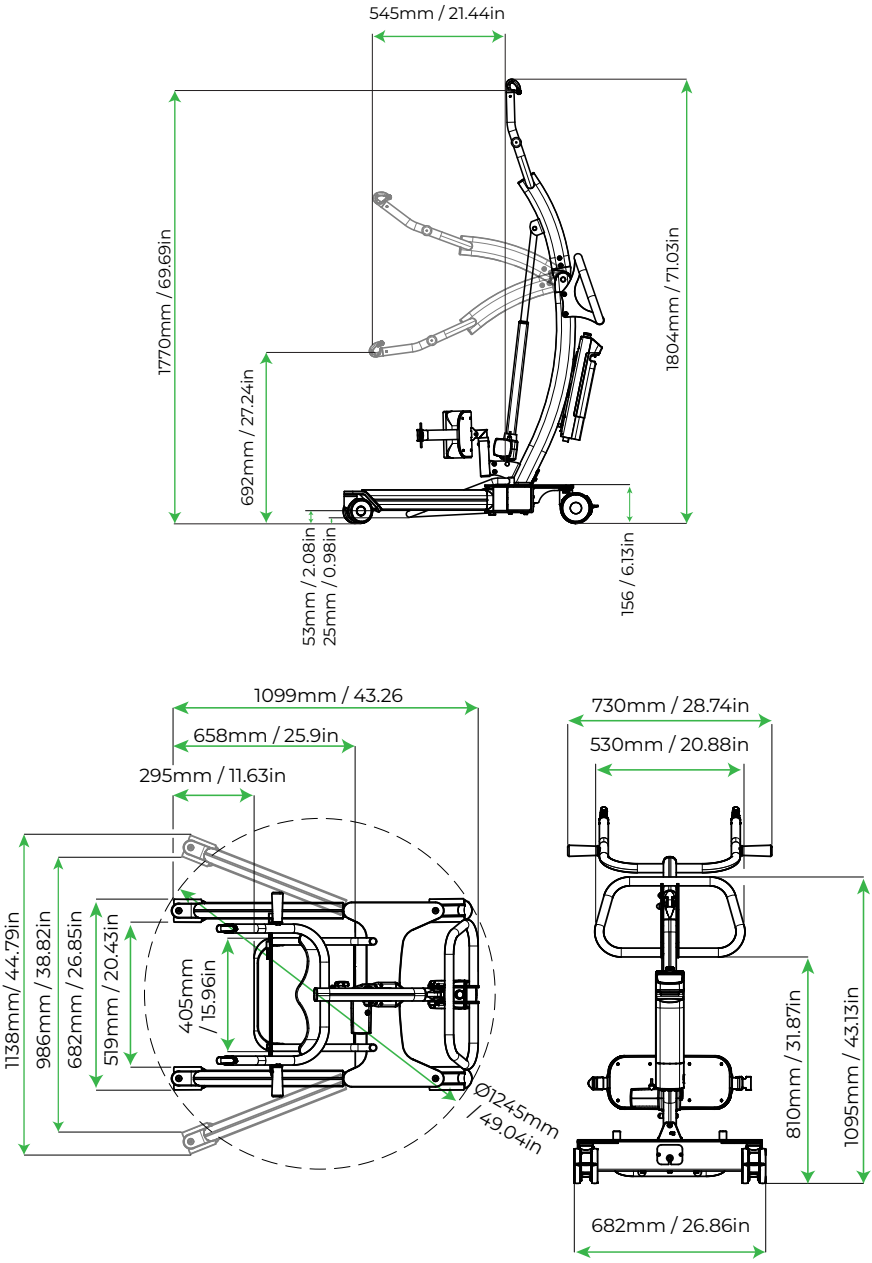
All lifter customisation, modifications and or alterations made to this product are considered as "custom" changes. These may cause the product to no longer meet safety standards and should be considered prior to commencement.

Any customisation or modification of the lifter is not warranted by Aidacare and will void the warranty.

16. SPECIFICATIONS

Product Code	LSS390652	LSS390652-UK
Safe Working Load (SWL)	250kg	39.3st
Base Length	1100mm	43.3"
External Base Width	682 - 1138mm	26.9" – 44.8"
Internal Base Width	519 - 986mm	20.4" – 38.8"
Base Width Adjustment	Electric	
Base Height / Under Bed Clearance	136mm	5.3"
Minimum Height of Spreader Bar	692mm	27.2"
Maximum Height of Spreader Bar	1770mm	69.7"
Standing Lifter Weight	39.6kg	87.3lb
Warranty	Frame: 5 Years Electronics: 3 Years Battery Pack and handset: 1 Year	
Under Base Height	53mm	2"
Maximum Overall Height	1800mm	71"
Front Castor Diameter	100mm	4"
Rear Locking Castor Diameter	125mm	5"
Turning Diameter	1245mm	49"
Weight Of Heaviest Part (Base Assembly)	17.6kg	38.8lb
Handle Height	810 - 1095mm	31.9 - 43.1"
Sound Level	<40Db@ 1m	
Electrical Approval	IEC 60601-1:2005 IEC 60601-1:2005/AMD1:2012 IEC 60601-1:2005/AMD2:2020	

Box Contains: Base with 4 castor wheels, mast and boom with yoke, TiMotion handset, TiMotion battery charger, TiMotion battery, TiMotion controller, push handle. Screws, bolts, nuts, washers, plastic caps and tool kit.


545mm / 21.44in
1770mm / 69.69in
692mm / 27.24in
1804mm / 71.03in
53mm / 2.08in
25mm / 0.98in
156 / 6.13in
1099mm / 43.26
658mm / 25.9in
295mm / 11.63in
1138mm/ 44.79in
986mm / 38.82in
682mm / 26.85in
519mm / 20.43in
405mm
/ 15.96in
Ø1245mm
/ 49.04in
730mm / 28.74in
530mm / 20.88in
810mm / 31.87in
1095mm / 43.13in
682mm / 26.86in

17. TROUBLESHOOTING



WARNING! Troubleshooting should only be carried out by Aidacare authorised service technicians who are trained in servicing the electrical and mechanical features of the patient stander.

The following is a guideline only to general troubleshooting.

Before carrying out any troubleshooting:

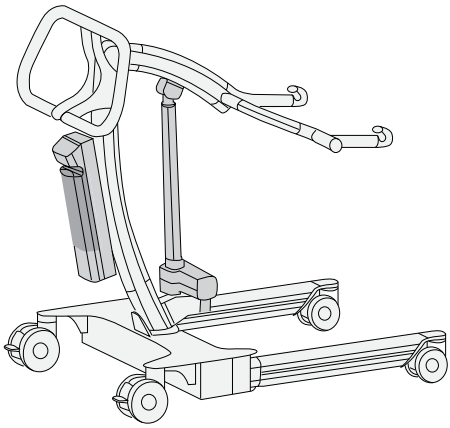
- CHECK TO ENSURE the RED emergency stop button is NOT pushed in.
- CHECK TO ENSURE maintenance procedures have been followed.
- CHECK TO ENSURE all lead connections are secure.
- CHECK TO ENSURE the battery is fully charged.

Problem	Potential Fault	Action
Warning alarm can be heard in control unit	Battery is discharged Battery may be faulty	Recharge battery Replace battery
Power LED on charger does not illuminate	Not connected to power Fuse blown Faulty Charger	Check plugged in to power point and switched on Replace fuse Repair or replace charger
Actuator not running/ no click heard from control unit when buttons pressed	Faulty control unit Faulty handset	Repair or replace control unit
Actuator not running but control unit clicks when buttons pressed	Actuator plug not inserted fully into control unit Faulty actuator Faulty control unit	Check plugs are completely inserted into control unit ports Repair or replace actuator and or control unit

Problem	Potential Fault	Action
Actuator not lifting properly or running slowly	Discharged or faulty battery Weight in excess of safe working load (SWL) Faulty actuator	Recharge or replace battery Repair or replace actuator
No clicking in control box when buttons pressed	Emergency stop button pressed	Release emergency stop button Recharge battery Repair or replace control unit
Actuator only works in one direction	Faulty handset Faulty control unit Emergency lower release activated	Repair or replace handset Repair or replace control unit Check emergency actuator release is reset

18. RECYCLING INSTRUCTION

This product is fitted with electronic components and should not be mixed with general household waste. Please follow the diagram below to identify the materials on the product. Old batteries and electronics are to be taken to your nearest recycling centre for recycling or contact your retailer.



Lead Battery (Pb)

Waste of Electrical and Electronic Equipment (WEEE)

Metals

19. MANUFACTURER

If you have any questions, you can contact:



Manufacturer:

Aidacare Pty Ltd

ABN 40 134 398 833

Building 3A, 1 Moorebank Avenue, Moorebank NSW 2170
Australia

1300 133 120 | product@aidacare.com.au

20. SERVICE LOG BOOK

Year 1 Date: _____

Service Type: _____

Condition Report: _____

_____

Inspected by: _____ Signature: _____

Action taken: _____ Date: _____

Year 2 Date: _____

Service Type: _____

Condition Report: _____

_____

Inspected by: _____ Signature: _____

Action taken: _____ Date: _____

Year 3 Date: _____

Service Type: _____

Condition Report: _____

_____

Inspected by: _____ Signature: _____

Action taken: _____ Date: _____

Year 4 Date: _____

Service Type: _____

Condition Report: _____

_____

Inspected by: _____ Signature: _____

Action taken: _____ Date: _____

Year 5 Date: _____

Service Type: _____

Condition Report: _____

_____

Inspected by: _____ Signature: _____

Action taken: _____ Date: _____

NOTES

AIDACARE PTY LTD

Building 3A, 1 Moorebank Avenue,
Moorebank NSW 2170
Australia

1300 133 120 | aidacare.com.au

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